

**Public Written Comments & Responses  
For Current and Preceding  
2 Calendar Years**

<b>Date</b>	<b>Summary</b>	<b>Resolution (if applicable)</b>
1/5/2022	Thank you note for generous donation to help provide assistance and basic needs to residents, transients, and homeless individuals who are in critical need.	
2/16/2022	Thank you note for donation to help fulfill the organizations mission of ensuring that all young children thrive.	
3/11/2022	Thank you note for sponsorship of local Golf Classic. Scholarship helps financially provide students the ability to attend the university.	
4/11/2022	Thank you note for donation to help provide help and hope to 53,685 individuals struggling in poverty. Proceeds helped expand the food program and the housing program.	
5/2/2022	Thank you post on social media for two employees volunteering to teach financial literacy.	
7/1/2022	Thank you note for donation. Donation was given to local fire department to teach children about fire safety.	
8/1/2022	Thank you note for donation to pancake breakfast in support of children, seniors and homeless veterans in local community.	
9/8/2022	Thank you note for donation to local Law Enforcement. Donation will help meet their mission of enhancing the spirit of community and quality of life in North Georgia.	
9/9/2022	Thank you note for donation to provide support to animals who help visually impaired students, veterans with disabilities, and children with significant challenges.	
9/11/2022	Thank you note for donation. Donation was given to local fire department to teach children about fire safety.	

9/16/2022	Thank you notes from students for employee volunteering their time to teach financial literacy to class.	
9/21/2022	Thank you note for donation to help organization rescue dogs in Western North Carolina and provide necessary care for these animals to place them in their forever homes.	
9/27/2022	Thank you note for generous donation. Funds to support local North Carolina law enforcement.	
10/20/2022	Thank you note for sponsorship donation. Organization helps support 10 local non-profit agencies each year which provides food, shelter, protection, counseling, parenting education and much more to the community.	
10/27/2022	Thank you note for generous donation. Funds help organization carry out their mission to preserve the lives and enhance the well-being of animals.	
10/31/2022	Thank you note for Golf Tournament sponsorship. Proceeds were used to purchase 9 Staxi Transport Chairs to benefit various departments throughout the hospital.	
11/1/2022	Thank you note for donation to the museum exhibition.	
11/3/2022	Thank you note for donation. Proceeds will provide scholarships to veterans children to attend camps during the summer.	
11/16/2022	Thank you note for Sponsorship for organizations "Drive Thru Dinner" event. Proceeds will help families throughout the community have safe and affordable housing.	
11/20/2022	Thank you note for generous donation. Proceeds will allow the organization to streamline veteran care and address the complex issues facing their community's veterans.	
11/21/2022	Thank you note for supporting organizations annual fundraising event. Proceeds help patients receive quality care during an advanced illness or at end of life.	
11/29/2022	Thank you note for donation to provide support to families in need to begin their homeownership journey and break the cycle of poverty.	
12/30/2022	Thank you note for donation to help organizations efforts in educating children. Donation helps enables children and adults to work for equality of opportunity and to build the beloved community of racial justice and reconciliation.	

1/27/2023	Thank you note for generous donation. Donations will deeply impact local families.	
1/30/2023	Thank you note for donation. Funds will help provide books to children which will be helpful during their first years of learning making their futures bright.	
2/9/2023	Thank you note for donations to help support local organization to create life changing opportunities for children.	
3/20/2023	Thank you note for donation to help bring new jobs and investments to community.	
3/23/2023	Thank you note for donation to help organizations efforts to stop sexual assault and child abuse within the community.	
3/23/2023	Thank you note from local elementary school.	
4/4/2023	Customer unhappy with new Easley Branch hours.	Branch reached out to customer to discuss further.
4/27/2023	Thank you note for donation to help all children enjoy personal and physical growth.	
5/23/2023	Thank you note for donation to help ensure all those are helped seeking housing.	
5/24/2023	Thank you note for donation to support local community arts.	
6/7/2023	Thank you note for donation to help eliminate domestic violence.	
7/20/2023	Thank you note for donation to help support continued education.	
7/26/2023	Thank you note for donation to help support accessible greenspace.	

8/3/2023	Thank you note for donation to help organizations efforts to stop sexual assault and child abuse within the community.	
8/4/2023	Customer unhappy with the Brunswick branch closure.	Branch reached out to customer to discuss further.
8/7/2023	Customer unhappy with the Brunswick branch closure.	Branch attempted to reach out to individual.
8/15/2023	Thank you note for donation to honor veterans and military.	
8/15/2023	Thank you note for donation to provide support to children, senior citizens, and homeless veterans.	
8/22/2023	Thank you note for donation to provide support to families in need to begin their homeownership journey and break the cycle of poverty.	
9/1/2023	Thank you note for donation to support local community arts.	
9/22/2023	Thank you note for volunteer services.	
10/2/2023	Customer was unhappy with branch hours at the Embury Hills Branch. Branch was closed when scheduled to be open.	Reached out to customer to discuss further.
10/12/2023	Thank you note for donation to support cancer and medical research.	
10/25/2023	Thank you note for donation to support law enforcement officers.	
10/30/2023	Thank you note for donation to provide support to animals who help visually impaired students, veterans with disabilities, and children with significant challenges.	
11/13/2023	Customer was unhappy with branch hours in Savannah.	Customers wished to not receive a response.

11/16/2023	Thank you note for donation to support compassionate services to those in need.	
12/5/2023	Thank you note for donation to support specialized education and intensive therapy programs.	
12/12/2023	Thank you note for donation to support jobs and investment in community.	
12/28/2023	Customer was unhappy with the Charlotte branch hours.	Branch reached out to customer to discuss further.
1/2/2024	Thank you note for donation to support local arts and entertainment.	
1/8/2024	Thank you note for donation to support children with disabilities.	
1/8/2024	Thank you note for donation to support children and families impacted by abuse.	
1/9/2024	Thank you note for donation to support local veterans.	
1/10/2024	Customer unhappy with new Marietta branch hours.	Reached out to customer to discuss further.
1/16/2024	Thank you note for donation to support arts and culture festival.	
1/19/2024	Thank you note for donation to support children with disabilities.	
1/24/2024	Thank you note for donation to help support local scouts.	
1/25/2024	Customer unhappy about branch closures in Cave Spring.	Responded via social media reply.

1/29/2024	Customer unhappy with Cave Spring branch closing.	Responded via social media reply.
1/31/2024	Thank you note for donation to support mission to deliver meals to homebound citizens.	
2/5/2024	Thank you note for donation to organization to support needs of people with cancer diagnoses.	
2/14/2024	Thank you note for donation to support specialized education.	
2/20/2024	Thank you note for donation to support arts and culture festival.	